

# Intercede Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** [MyID version 12.x](#)

**Report Date:** [13th March 2025](#)

**Product Description:** [Credential management system – MyID Client for Windows](#)

**Contact Information:** [Allen Storey \(allen.storey@intercede.com\)](mailto:allen.storey@intercede.com)

**Notes:**

**Evaluation Methods Used:** [\(a\) In-depth product knowledge](#)

[\(b\) testing with assistive technology tools \(Narrator\)](#)

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

1. MyID does not include an Authoring tool, so sub-section 504.2 compliance does not apply throughout this report.
2. Unless otherwise stated, all of these criteria also apply to the Revised Section 508 sub-sections:
  - 501 (Web)(Software)
  - 602.3 (Support Docs)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	<b>Supports</b>	MyID provides text alternative for visual components that are accessible from assistive tools.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	<b>Not Applicable</b>	MyID has no video or audio elements.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	<b>Supports</b>	MyID Client for Windows represents structures such as 'choices' as identifiable by assistive technologies.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	<b>Supports</b>	MyID screens are designed so that the data entry sequence is meaningful, with action control (Save, Cancel) at the end of such sequences. Combinations of arrow, tab and enter keys allow navigation between logical control sets.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	<b>Supports</b>	Text alternatives are provided to augment shape / location / color of elements.
<a href="#">1.4.1 Use of Color</a> (Level A)	<b>Supports</b>	Color is not used as the only visual means of conveying information in MyID.
<a href="#">1.4.2 Audio Control</a> (Level A)	<b>Not Applicable</b>	MyID does not contain any audio elements.
<a href="#">2.1.1 Keyboard</a> (Level A)	<b>Supports</b>	Keyboard navigation and operation is supported in MyID.
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	<b>Supports</b>	Both the physical and logical keyboard focus work as expected with Narrator.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	<b>Supports</b>	Session expiration limits can be configured in MyID.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	MyID does not use moving content or auto updates to convey information.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	MyID does not use flashing content.
<a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	MyID Client for Windows is not web software.
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	Each screen has a meaningful header.
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	Keyboard navigation follows a logical sequence through screen elements in MyID.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Not Applicable	MyID Client for Windows does not include web-links.
<a href="#">3.1.1 Language of Page</a> (Level A)	Not Applicable	MyID Client for Windows is not web software.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	Focus events in MyID are not used to instigate a change of state.
<a href="#">3.2.2 On Input</a> (Level A)	Supports	MyID does not change context or auto-commit records when changing screen element values. There is a discrete Submit button for all such updates.
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	MyID highlights data on forms that are the cause of validation errors.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	MyID provides labels and instructions to assist with data entry.
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	MyID Client for Windows represents the name, value, and role of screen elements in an accessible form through core WinUI3 components, which implement the Microsoft UIAutomation interfaces.

## Table 2: Success Criteria, Level AA

Notes:

1. MyID does not include an Authoring tool, so sub-section 504.2 compliance does not apply throughout this report.
2. Unless otherwise stated, all of these criteria also apply to the Revised Section 508 sub-sections:
  - 501 (Web)(Software)
  - 602.3 (Support Docs)

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	<b>Not applicable</b>	MyID contains no audio or video elements
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	<b>Not applicable</b>	MyID contains no audio or video elements
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	<b>Supports</b>	<p>Contrast requirements met, with users able to switch between dark/light modes for alternative coloring (e.g., black on white in light-mode; white on black in dark-mode).</p> <p>MyID Client for Windows should be restarted when enabling/disabling Windows High-Contrast Mode to ensure that all controls respond to the change.</p>
<a href="#">1.4.4 Resize text</a> (Level AA)	<b>Partially Supports</b>	<p>MyID Client for Windows respects the global scaling factor of the operating system but does not provide an in-app way to resize text.</p> <p>Some layouts may be displayed incorrectly when resizing text above 150%, but the application remains functional up to the maximum option in Windows (200%).</p>
<a href="#">1.4.5 Images of Text</a> (Level AA)	<b>Supports</b>	MyID avoids using images of text.
<a href="#">2.4.5 Multiple Ways</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	<b>Supports</b>	MyID Client for Windows is a native application

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	<b>Supports</b>	Labels and heading are used appropriately to identify individual and grouped screen elements.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	<b>Supports</b>	Visible focus tracking is provided by Windows.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	<b>Not applicable</b>	MyID Client for Windows is a native application without multi-lingual parts; the UI is generally displayed in one language at a time (exceptions may include external content that MyID does not control, e.g., a domain-specific terms and conditions document).
<a href="#">3.2.3 Consistent Navigation</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not applicable</b>	MyID Client for Windows is a native application
<a href="#">3.2.4 Consistent Identification</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not applicable</b>	MyID Client for Windows is a native application
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	<b>Supports</b>	Meaningful errors are presented to the user, with hints where appropriate.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	<b>Supports</b>	Destructive actions require confirmation.

## Table 3: Success Criteria, Level AAA

Notes: MyID has not been assessed for compliance at the AAA level, so this section does not apply

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Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	MyID supports screen reader assistive technologies.
302.2 With Limited Vision	Supports	MyID can be used with the built-in Windows accessibility tools, e.g., magnifier, high-contrast, etc.  MyID Client for Windows should be restarted when enabling/disabling Windows High-Contrast Mode to ensure that all controls respond to the change.
302.3 Without Perception of Color	Supports	There are no color-only notification within the product.
302.4 Without Hearing	Supports	There are no sound-based operations within the product.
302.5 With Limited Hearing	Supports	There are no sound-based operations within the product.
302.6 Without Speech	Not applicable	There are no voice operations within the product.
302.7 With Limited Manipulation	Supports	Keyboard navigation is supported.
302.8 With Limited Reach and Strength	Supports	Underlying platform assistive technologies should help MyID users with physical

Criteria	Conformance Level	Remarks and Explanations
		disabilities.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not applicable	

## Chapter 4: [Hardware](#)

Notes: Intercede MyID is a software product and therefore is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	MyID is not considered to be ‘platform software’.
502.2.2 No Disruption of Accessibility Features	Supports	MyID is compatible with platform accessibility features.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Not applicable	Tables are not used within MyID Client for Windows.
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	Label text propagates to the description of the control being labelled, as-per .NET MAUI’s ‘Semantic Properties’ guidance.
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not applicable	MyID is not considered to be 'platform software'.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	MyID Client for Windows conforms to the system configuration where available.
503.3 Alternative User Interfaces	Supports	MyID Client for Windows provides both dark and light modes, following the system-wide configuration.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	MyID does not include any video content.
503.4.2 Audio Description Controls	Not applicable	MyID does not include any video content.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	MyID is not an authoring tool.
504.2.2 PDF Export	Not applicable	MyID is not an authoring tool.
504.3 Prompts	Not applicable	MyID is not an authoring tool.
504.4 Templates	Not applicable	MyID is not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	<b>Supports</b>	MyID product documentation is available in PDF and Web formats, both of which support assistive technologies.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		
<a href="#">603 Support Services</a>	<b>Heading cell – no response required</b>	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	<b>Not applicable</b>	Support services are outside the scope of the MyID software.
603.3 Accommodation of Communication Needs	<b>Not applicable</b>	Support services are outside the scope of the MyID software.

## Legal Disclaimer (Company)

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